

MySmile® — Your Customized Patient Portal

Your self-service **MySmile personal benefits center** provides quick access to information about your dental coverage. Once you have signed in, **MySmile** is customized to you.

Your Dental Activity

When you view activity for dental visits, the corresponding Explanation of Benefits, services provided, the amount WDS paid for treatment and how much you may owe will be displayed.

The screenshot shows the MySmile Personal Benefits Center interface. At the top, it says "DELTA DENTAL Washington Dental Service" with links for "Edit Profile", "Change Password", and "Log Out". Below this is a welcome message: "Welcome, MOLLY to MySmile® Personal Benefits Center". A navigation bar includes "Patient Home", "Your Dental Activity", "Check Your Coverage", "Find A Dentist", and "About Us".

The "Your Dental Activity" section features a table with the following data:

Date	Name	Services	Amount you owe
3/27/2009	Molly Molar	Endo thropy-Mlr (...)	\$158.20
3/27/2009	Milly Molar	Prophy-Child (...)	\$44.00

Below the table are links for "View All" and "View all family activity".

The "Check Your Coverage" section includes a "View Family Coverage" link and the text "MOLLY MOLAR MILLY MOLAR".

The "Find A Dentist" section has a search form with fields for "Dentist Last Name", "Specialty" (set to "General Practitioner"), and "Location" (with an example address "e.g., 1234 1st Ave. Seattle, WA"). It also includes a "Within" dropdown set to "1 mile" and a "Search" button. Below the search form, it states: "You are currently searching dentists in Delta Dental Premier. Search in other plans or networks. Results are limited to Washington State. Search the national directory. View Find A Dentist demo."

The "Print ID Card" section shows a sample ID card with the following information:

DELTA DENTAL Washington Dental Service
 Program: Delta Dental Premier
 Name: MOLLY MOLAR
 Group Name: Washington Dental Service-NonBargaining
 Group Number: 00141-20010
 Member ID: 920063855
 P.O. Box 75983 Seattle, WA 98175-0983 Customer Service 1-800-554-1907
This card is for identification only and is not a guarantee of coverage. For benefits information, visit us at www.DeltaDentalWA.com.

Below the ID card is a "Print ID card" link and instructions: "Click on the 'Print' icon above to download a printable version of the ID Card. You will also need to select the print icon within the PDF to print."

The "Check Claim Status" section includes a "Check your Claim Status" link and a "View Claim Status Demo" link.

The "Questions About Your Plan?" section lists links for "Frequently Asked Questions", "Dental Benefits Explained", "Glossary of Terms", and "Download a Claim Form", along with a "Contact us" link.

At the bottom, there is a "Go Paperless!" banner with the text "We can make a difference." and a "Questions? Call Washington Dental Customer Service at (800) 554-1907, Monday through Friday between 8 am and 5 pm PT."

Check Your Coverage

Have an upcoming dentist appointment and unsure about your coverage? Check individual dental benefit coverage, including annual maximum, deductible and more.

Questions?

Research and feedback helped us prepare FAQs, forms and more.

Print ID Card

View and print an ID card right from your own patient portal.

Check Claim Status

Check the status of current claims submitted by your dentist. Retrieve previous claim information for 18 months prior to the current date.

Find A Dentist

To maximize your benefits, choose a network dentist. Use the map to view office locations. Search nation wide by clicking on "search the national directory" link.

Demos

Need help? Most sections have a short demo video for your convenience. Click on the green links to start any demo.