

Whitman County Clerk
P.O. BOX 390
COLFAX, WASHINGTON 99111



October 5, 2016

Some exciting changes are coming that will impact Whitman County Superior Court clients during the next two months.

The Superior Court Courtroom will be undergoing major improvements beginning in October. The project involves lowering the ceiling by installing a drop ceiling, electrical and HVAC work, and light fixture relocation. This project would provide better acoustics, better lighting, and better audio recording during courtroom proceedings. Work is scheduled to begin October 24, 2016 and continue through the end of November. An alternate courtroom will be set up in the Public Service Building Auditorium during this time and all cases will be heard at that location.

At the end of October, Whitman County Superior Court will 'go live' with a newly implemented Superior Court Case Management System named Odyssey. Odyssey replaces a case management system developed in 1977, one year after Apple and Commodore first introduced mass-market computers. While change is not without challenge, staff is excited to begin using a more modern, flexible system to meet court clients' needs. Leading up to that:

October 10 – 20: Staff will be training in remote locations. Service in the Clerk's Office may be impacted. Also, registration packets for access to Odyssey Portal will be sent to local attorneys and agencies.

October 24-28: Documents will not be scanned by the Clerk for court or public access. Clients may continue to use the Clerk's scanner for their own e-copies. Documents filed during this time will become available through Odyssey on October 31.

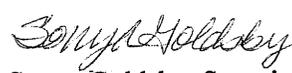
October 27-28: All business will be conducted manually. Information will not be entered into the existing case management system. Hand-written receipts for payments will be offered. No law and motion docket will be set for Friday, October 28th.

October 31: Scheduled "go live" day. Please expect some initial sluggishness in operations, as our staff learns how to best utilize the new system and resolve any unforeseen issues that arise.

November 2016: Staff will ensure that information available in Odyssey is accurate and accessible. As soon as the implementation is stable, user accounts will be activated to allow access to documents remotely through the Odyssey Portal <https://odysseyportal.courts.wa.gov/odyportal>. Access will be offered at no charge through December 31, 2016.

We appreciate your cooperation and patience during these changes.

Regards,


Jill Wheelchel, Superior Court Clerk and 
Sonya Goldsby, Superior Court Administrator